

Plant Lore Terms & Conditions

Hi there. This website www.plantlore.com.au has been created by me, Sarah Bradshaw (BHSc Naturopathy) ABN **18 108 728 538**. If you have any queries about this website or its content, please get in touch by email sarah@plantlore.com.au or head to the 'contact' page.

By visiting this website or purchasing any services / products, you agree to these Terms & Conditions. These Terms & Conditions outline my responsibilities to you as well as your responsibilities to me, under Australian Consumer Law. Please take the time to have a read so that you are aware of these responsibilities. If you do not agree with these Terms & Conditions, please do not continue to visit this website nor make any purchases from Plant Lore (www.plantlore.com.au).

As a qualified clinical Naturopath I am committed to the Code of Conduct for unregistered health practitioners. The Code of Conduct for unregistered health practitioners is available to view in a separate document.

Disclaimer:

On this website you may find tips, blog articles, information regarding natural therapies and other information pertaining to natural health products and services. This information is provided solely for educational purposes and to inform the public regarding my products and services. This website and the information provided on this website is not intended as medical advice or to diagnose/treat. Please make an appointment if you wish to discuss any health concerns, or seek the advice of a medical professional.

My Rights & Responsibilities:

The information provided on this website has been attained as part of my BHSc. Naturopathy in addition to extensive personal research. I reserve the right to alter or delete any content displayed on this website at any time, without notice. All content displayed on this website is mine unless otherwise stated.

Responsibilities of the Visitor:

The use of any information provided on this website is the sole responsibility of the user. You are completely responsible for what you view on the internet at large, as well as this website. The content on this website has been published for a general audience - you should always seek personalised health advice from a health professional before taking any action on your health.

Intellectual Property:

Each product listed on this website (except the tea strainers) has been created and made by me. Each formula is my own. Every word you read on this website has also been written by me. If I have used an external source, this will be acknowledged. Please respect the products and content - do not in any way copy my work or display it as your own. Please clearly acknowledge me and my work by accompanying my work with my name and a link back to my website/social media pages.

Payment Terms:

Online Store

Payments made through my online store are secure via PayPal & Square. Payments made for consultations, packages or products provided may be required up front. Payments can be made at time of booking through my bookings page which is linked with Acuity software.

Delivery of goods:

Physical products purchased on this website are delivered by Sendle or when not possible to post with Sendle, I will post using Australia Post Parcel Post. Products are shipped within 1-2 business days of purchase unless products are out of stock, in which case I will notify you within 2 business days of your purchase with new postage information.

Consultations & Treatment Packages

Payments made online are securely processed via PayPal or Square. Payments for consultations and packages can also be paid via bank transfer to my Bank Australia account - please contact me for these details if required. Payments must be made up-front at the time of booking, unless otherwise discussed with me. For ongoing payments or for payments that need to be made post-consultation, you will receive an invoice that can be paid using a credit/debit card or by bank transfer and payment is due upon receiving invoice.

If purchasing a treatment package, you agree to:

- a) Pay the entire cost of the treatment package (either up front or via the payment plan option)
- b) Make payments on time if following a payment plan (within 24 hours of invoice receipt)
- c) Honour the payment plan and make full payment, even if you choose not to attend consultations or complete the treatment package (for rescheduling of appointments refer to the cancellation policy below)
- d) Take responsibility for your treatment outcomes, attend the consultations and adhere to the treatment recommendations to the best of your ability